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Perceptions of persons with disabilities in Nigeria towards healthcare

Kirsty Smith, CBM/BasicNeeds

@KirstySmithCBM

Aim of study

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- To assess perceptions of inclusiveness of healthcare services amongst persons with disabilities, in two areas in Nigeria
- For findings to guide planning, programme and policy formation
- To be used in conjunction with endline survey to evaluate progress on inclusion, in two pilot health facilities

Part of: **Comprehensive Child Eye Health in Nigeria**

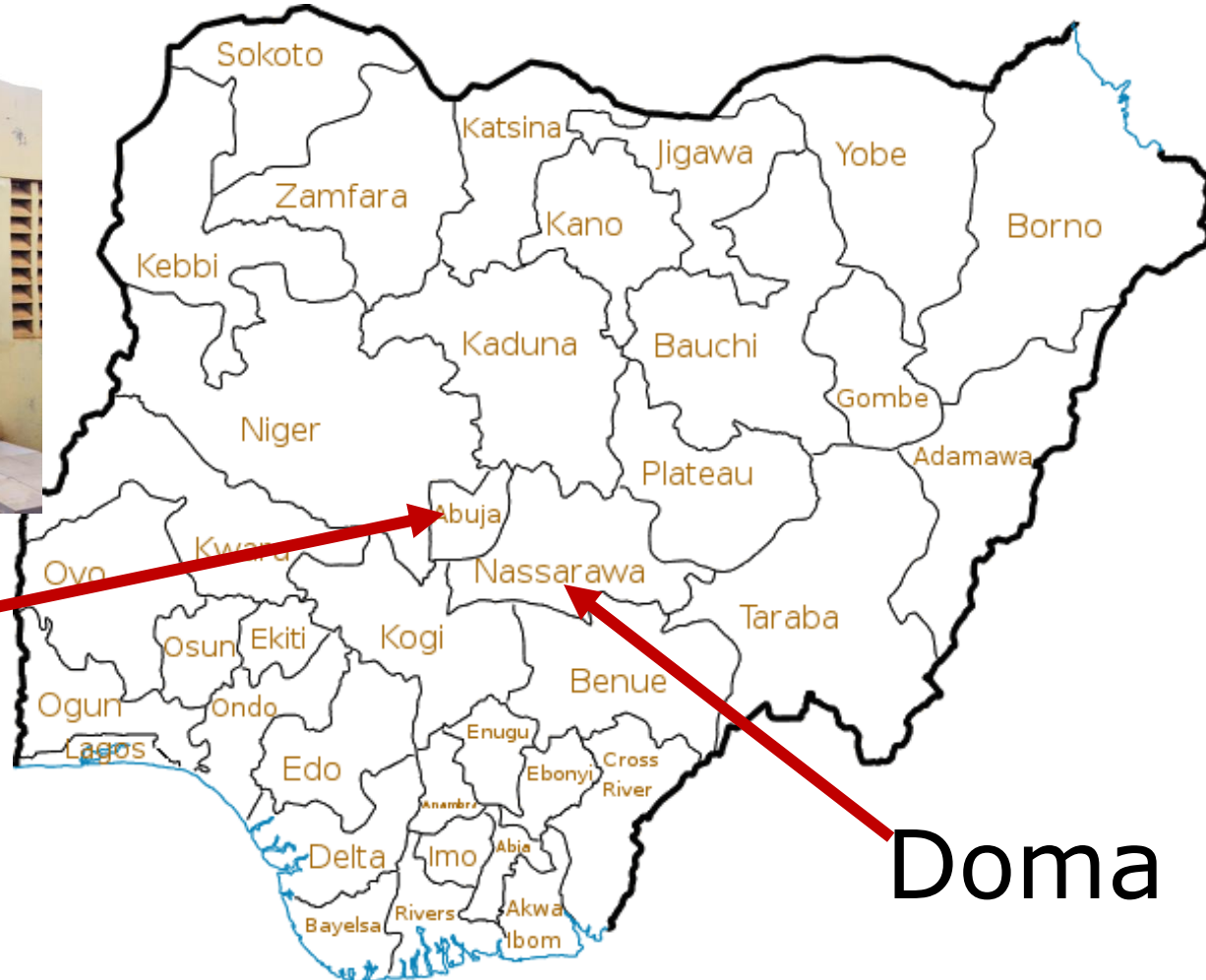
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- Reducing avoidable blindness and visual impairment through provision of comprehensive child health services to 1.5m children in 11 Nigerian states (2017-20)
- Consortium managed by CBM with Brien Holden Vision Institute
- Funded through Seeing is Believing (SiB), Standard Chartered Bank's global community investment programme

Nigeria: Cites of study

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Gwagwalada

Doma

Methodology

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Literature review

Quantitative data collection

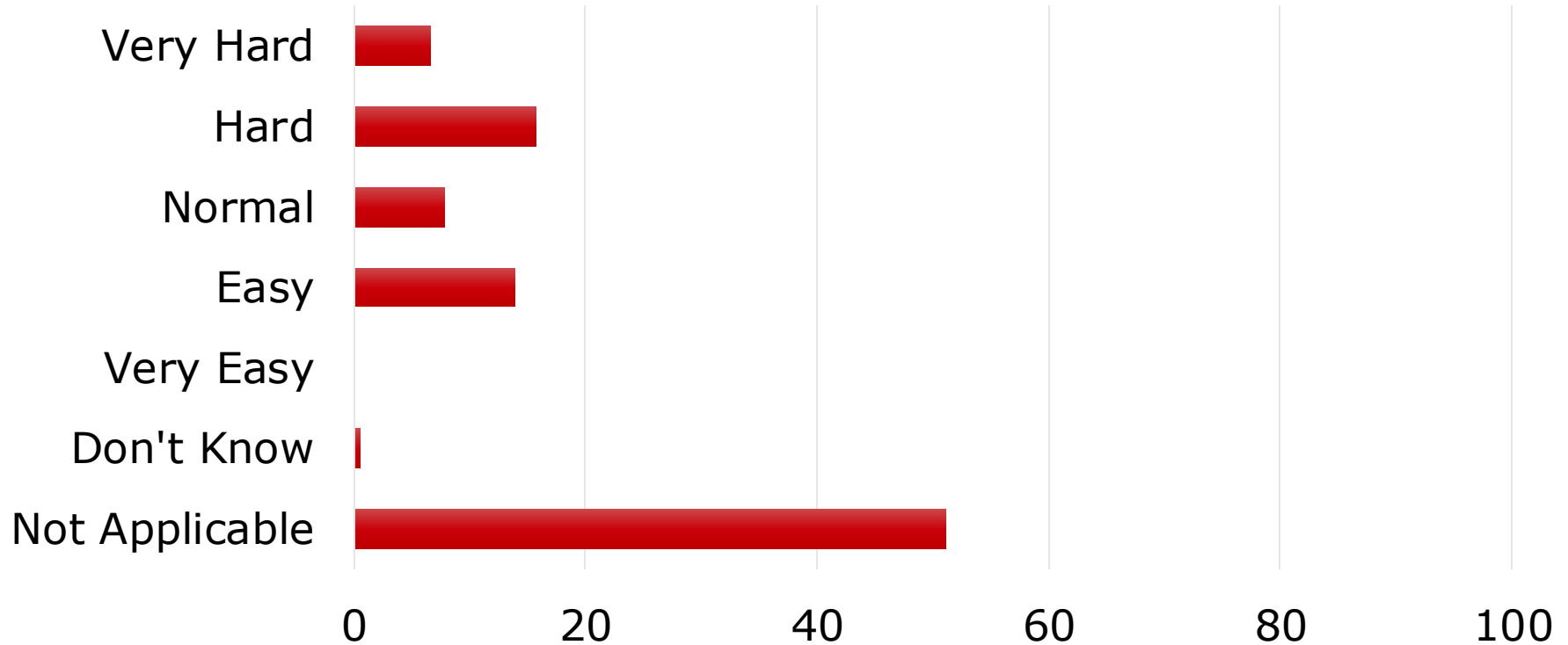
- 1513 people screened; 165 people with disabilities identified to participate (75% male, 25% female)
- Household surveys – 126 respondents
- Street-based surveys – 39 respondents

Qualitative data collection

- Focus group discussions – 19 key opinion leaders
- In-depth interviews – 20 persons with disabilities, parents of children with disabilities; 2 Departmental Head of pilot health facilities

Key findings: Access to healthcare

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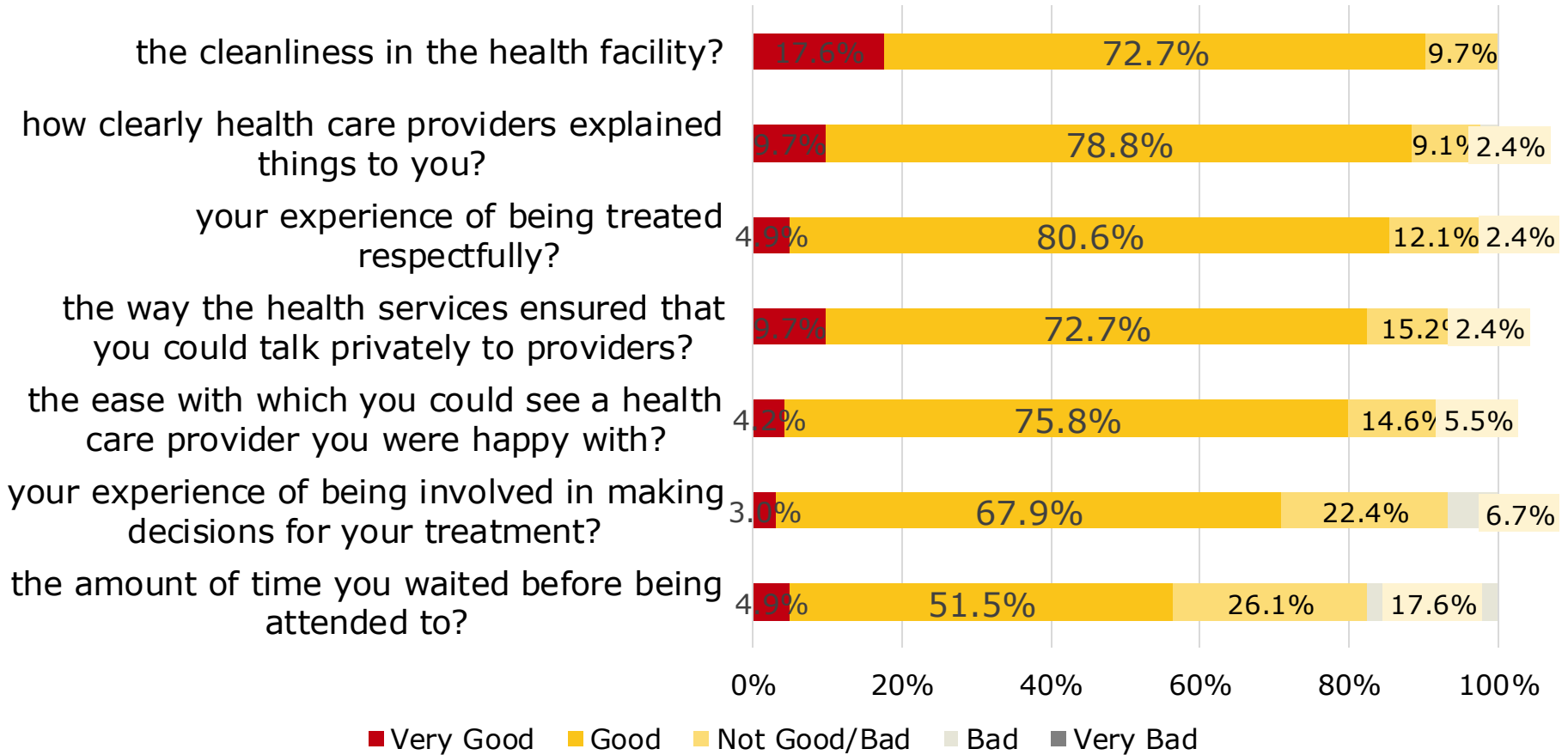


Do health facilities you need regularly make it easy or hard for you to use them?

Key findings:

Responsiveness of healthcare

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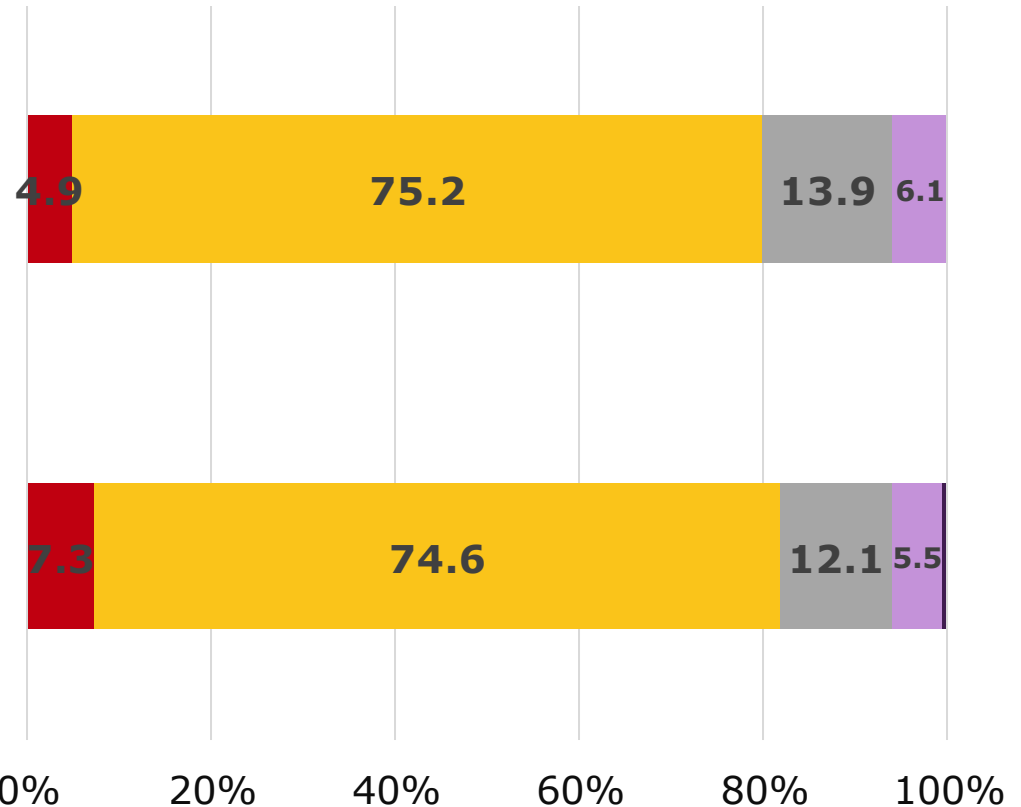
Key findings:

Satisfaction with Nigerian health system

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How would you rate the way health care in your country involves you in deciding what services it provides and where it provides them?

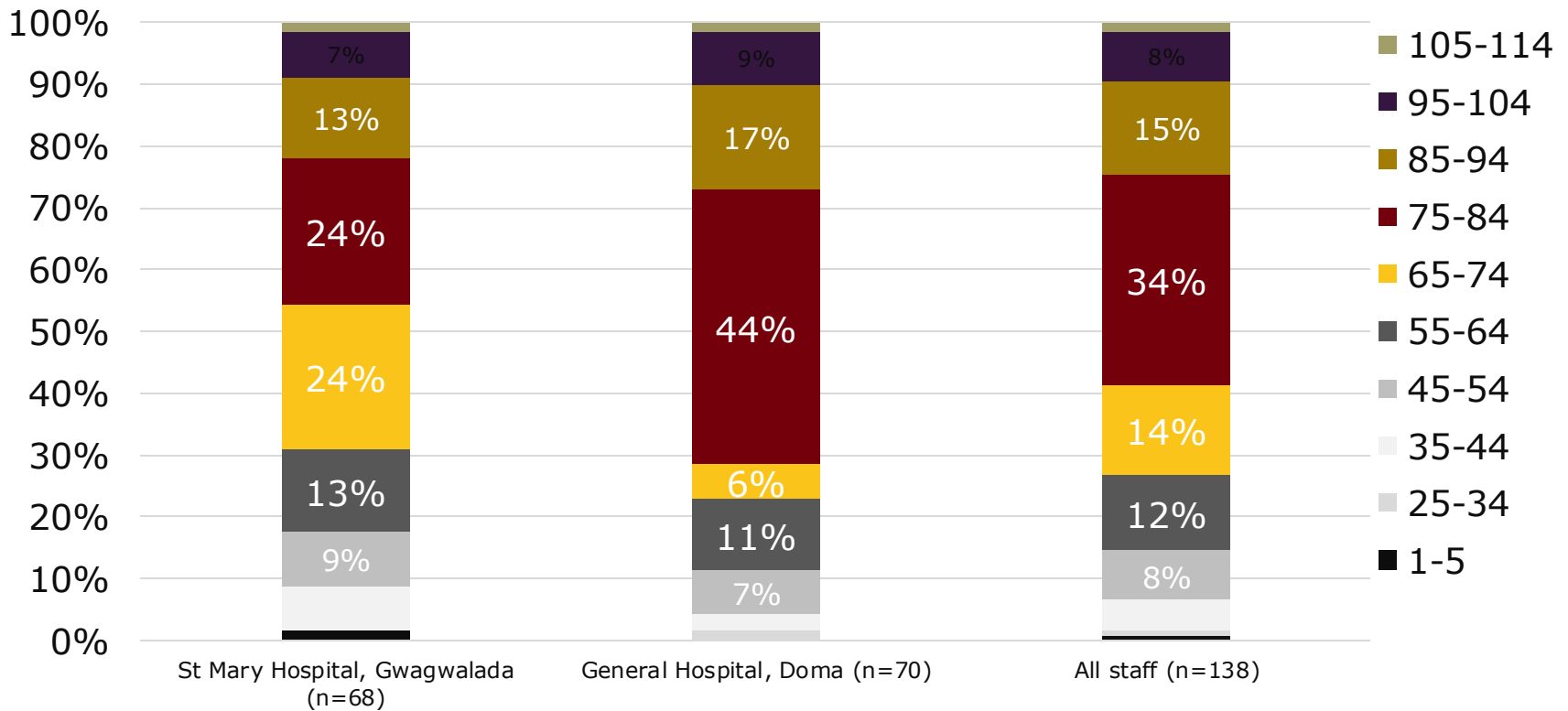


■ Very satisfied ■ Satisfied ■ Neither satisfied / dissatisfied ■ Dissatisfied ■ Very Dissatisfied

Key findings:

Attitudes of healthcare staff

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Attitudes towards Disabled Persons (ATDP) score

Key findings:

Qualitative

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- Expectations of inclusive education and health service providers – further inclusion needed, education as key facilitator
- Understanding and satisfaction re inclusiveness of service provision – reasonable levels of satisfaction...
- But still barriers in accessing services
 - *Financial factors*
 - *Socio-cultural factors*
 - *Attitudes of Health Care Workers*
 - *Communication*
 - *Political will*
 - *Structural*

Key findings: Differing perceptions

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"When you go to the hospital, the doctors won't like to go close to them"

(Person with a disability, Gwagwalada)

"We have a good relationship with them though we have difficult ones amongst them"

(Hospital health personnel, Gwagwalada)

Conclusions, observations and learnings

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- Whilst there is a reasonable degree of satisfaction, the inclusion of persons with disabilities in the study area needs improvement
- There is a gap in perceptions between people with disabilities and healthcare providers of inclusion in healthcare
- Education plays a key part in people with disabilities seeking to access healthcare
- The unexpected proves just as useful in research: the low number of women with disabilities identified in the study suggests further, gendered analysis of research methodology is needed