

HOW MISTRUST AND DISCONNECTIONS HINDER COMMUNITY ENGAGEMENT IN DEALING WITH HEALTH CARE ISSUES RELATED TO CLIMATE CHANGE IN SIERRA LEONE - AND HOW THIS CAN BE OVERCOME

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Introduction

- ▶ Trust, mistrust, and distrust influence people's ability to utilize critical resources and make decisions that are best for their health and well-being
- ▶ This is when communities become vulnerable to internal and external shocks, and social dislocation becomes the catalyst for a disproportionate negative effect on health.
- ▶ Mistrust is deeply ingrained in the physical and social makeup of communities. It occurs more frequently when individual differences emerge, values and beliefs are in dispute, or resources become limited.

Methods

- ▶ 4 case studies: Malaria, Lassa Fever, Primary Care, Herbal Medication
- ▶ Realist Evaluation approach to identify contexts in which people use & interact with health services, mechanisms of people's engagement with formal (and other) health systems, outcomes of this engagement.
- ▶ Range of qualitative and other methods:
 - ▶ Mapping of households
 - ▶ Ethnographic observations
 - ▶ Key informant interviews (community members, leaders and health providers)
 - ▶ Focus group discussions

DISCONNECTIONS BETWEEN HEALTH CARE PROVIDERS AND COMMUNITIES REGARDING:

1- MALARIA

- ▶ Mistrust/disconnections between health care providers and communities regarding:
- ▶ Out of stock for the free treatment of patients in the community
- ▶ Rapid detection test (screening) of individuals and collection of drugs

▶ 2-Lassa fever

- ▶ The rodent control to prevent primary transmission of Lassa fever virus
- ▶ Issues related to early diagnosis of the infected individuals

DISCONNECTIONS BETWEEN HEALTH CARE PROVIDERS AND COMMUNITIES REGARDING:

3- TREATMENT OF HEALTH RELATED CONDITIONS/DISEASES AT THE Peripheral Health Unit

- ▶ Early closure of the health facility; health care workers not rendering services to patients after 3:00 pm
- ▶ Lack of training of technicians for the maintenance of provided water plant

4- Herbal medication and formal health system

- ▶ Disconnections between health care providers and communities regarding:
- ▶ Lack of drugs for treating especially children at the premises of formal system.
- ▶ Dispute between formal health system and the herbalists on the problem related to doses and/or measurement of herbal products.

BUILDING TRUST THROUGH COMMUNITY ENGAGEMENT

- ▶ **Community engagement:** It has been seen to promote well-being and health resilience against conditions posed by especially climate change related problems.
- ▶ **Emphasizing a health-centred approach.** It includes seeking out and understanding what is important to the patient, their families, careers and support people, fostering trust and establishing mutual respect.
- ▶ **Community engagement by health systems:** This is an important force that promotes community wellness and public health resilience when faced with a long standing or immediate health threat.

OTHER TRUST-BUILDING MECHANISMS

- ▶ **RAISING AWEARNESS:** Making people be aware of existing situations as early as possible(**through one-on-one engagement and socially adjourned community participation**)
 - ▶ **Creating and /or strengthening existing community structures: (e.g. Facility Management Committee, Health Development Committee etc.)**
- (These actions should be developed in collaboration with local stakeholders and communities).
- ▶ **Training of health care providers: (e.g.continues ‘hands-on-training’ on Community Engagement and Information)**
 - ▶ **Reviewing health care training curricular by including CEI(all healthcare training institutions in Sierra Leone using harmonized curriculum on CEI)**
 - ▶ **Provision of the required resources at all levels- e.g. National (Ministry of Health), District(District Health Management) and Community levels (Peripheral Health Units services)**

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