



Diagnostic Parasitology Laboratory

Faculty of Infectious & Tropical Diseases
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Malaria Reference Laboratory

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ISO 15189 accredited: UKAS ref 9148

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Dear Colleague

In late 2021 we circulated a customer questionnaire as part of our evaluation programme and would like to thank all who took part and for the valuable feedback that you provided.

The overall response from customers of both the Malaria Reference Laboratory and the Diagnostic Parasitology Laboratory was very positive. Customers who made specific queries have been contacted directly to discuss and if anyone requires any further information at any time, please do not hesitate to get in touch.

If you are not already familiar with our websites, please may I use this opportunity to introduce you to them, as they contain current handbooks, referral forms and other useful information. The websites may also be used for service bulletins, for example, changes to service provision as occurred at the beginning of the COVID pandemic.

Thank you again for taking part in this survey, it is much appreciated.

Yours faithfully

A handwritten signature in black ink, appearing to read 'DB'.

Dawn Britten
Quality Manager

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