

Module Specification (Distance Learning)

In collaboration with University of London International Programmes



1. Title:	Managing Health Services
2. Module code:	PHM210
3. Institution:	Faculty of Public Health and Policy London School of Hygiene & Tropical Medicine Keppel Street London WC1E 7HT http://www.lshtm.ac.uk/php/
4. Module Organiser:	Amanda Killoran
5. Mode of study:	Distance learning
6. Type:	Elective module
7. Duration and dates:	<p>Deadlines if taken as part of a formal award:</p> <p>Application deadline: 30 June each year Registration deadline: 31 August each year Course registration duration: Up to 5 years Course starts: 1 October each year Examination takes place: Usually June each year (date to be confirmed)</p> <p>Deadlines if taken as an individual module (i.e. not registered for formal award):</p> <p>Application deadline: 31 August each year Registration deadline: 30 November each year Registration duration: 2 years Module study starts: 1 October each year Examination takes place: Usually June each year (date to be confirmed)</p>
8. Credit points:	15 credit points will be awarded on successful completion of this module at Masters level (Level 7).
9. Notional Learning Hours (NLH):	<p>On average the module should take about 150 hours to complete, consisting of the following:</p> <ul style="list-style-type: none"> • Main reading and web-based discussion forum participation: 80 • Additional reading materials and exercises: 30 • Assignments and exam preparation: 40
10. Aim:	This module aims to develop students' understanding of the concepts and approaches of management, managerial leadership and governance and their application within health care systems.
11. Learning objectives:	<p>On completing this module students should be able to:</p> <ul style="list-style-type: none"> • describe the context of health services; • define and analyse the key functions involved in funding and purchasing health services; • describe the management and development of people in health services, and the activities of human resource management; • apply the principles of performance management and the methods involved in measurement, assessment and improvement of performance and quality • review strategies and approaches to managing change and demonstrate application of models and techniques in the health context; and • discuss the nature of leadership; and analyse issues of power and culture.

12. Content:	<p>This module will cover the sections of the main textbook of this module <i>Managing Health Services</i> by Nick Goodwin, Reinhold Gruen and Valerie Iles</p> <p>The course covers a set of core themes that are the foundations for effective management of health services. It offers perspectives on management of health services at different levels: from international health care systems through strategic and operational issues experienced in individual health care organisations in different contexts.</p> <p>The theme <i>health care funding</i> involves an international analysis of how revenue is collected (general taxation, social insurance, private insurance, and direct payments), how funds are pooled and how care is then purchased from health care providers. The theme of <i>managing people</i> focuses on <i>the model of human resource management</i> and how this model is applied in public and private sectors.</p> <p><i>Performance management</i> is a central theme and the module examines different ways performance can be measured in terms of efficiency and quality and how quality can be used as the focus for improving health services delivery. The principles, tools and models for strategic management and managing change are considered and examples are provided of how these can be applied to practice. Consideration is also given to organizational culture and how this can be managed.</p> <p>The leadership role of managers is an underpinning theme.</p>
13. Learning methods:	<p>The main textbook of the module is <i>Managing Health Services</i> by Nick Goodwin, Reinhold Gruen and Valerie Iles.</p> <p>Learning is self-directed, guided by a detailed set of learning objectives that are identified at the start of each chapter of the module textbook, which also offers focused reading and various learning activities.</p> <p>Additional learning materials include: a brief guide to the study module, recommended reading from the peer-reviewed literature, Frequently Asked Questions (FAQs) and suggested relevant websites.</p> <p>Student support is available from the module tutors through the web-based discussion forum. Module tutors provide written feedback for all students on the web-based discussion forum and offer individual feedback on an assessed assignment submitted by the student.</p>
14. Assessment procedures:	<p>Students will be assessed by one or more assignments, which count 30% towards the overall grade for the module and by a two-hour unseen written examination, which will contribute 70% of the total grade for the module.</p> <p>Examinations are normally held in a student's country of residence, in one of over 650 examination centres worldwide. They are arranged mainly through Ministries of Education or the British Council. A local fee will be payable. A list of examination centres can be found at http://www.londoninternational.ac.uk/current_students/general_resources/exams/exam_centres/index.shtml.</p> <p>If students fail an examination at the first entry they will be allowed one further attempt, the following year.</p>
15. Prerequisites:	<p>Those wishing to study this module should have regular access to the internet to benefit from library facilities, participate in web-based discussions and submit assignments.</p> <p>Students must meet the standard of English required to study this course. See http://www.lshtm.ac.uk/prospectus/english.html.</p>

	This module is recommended for students studying the Health Services stream of the Public Health MSc.
16. Attendance:	No maximum number
17. Selection, if applicable:	This module is available to students registered for the MSc in <u>Public Health</u> , <u>Epidemiology</u> and <u>Infectious Diseases</u> courses; alternatively, it can also be taken as an individual module. It can also be taken by those studying for the PG Diploma Public Health and Infectious Diseases courses under the credit framework scheme.
18. Fees:	For current schedule of fees see http://www.londoninternational.ac.uk/fees/schedules/lshtm.pdf .
19. Scholarships:	None available
20. External accreditation:	None
21. Application process:	Applications are managed by the University of London International Programmes (website: http://www.londoninternational.ac.uk/).
22. Further enquiries:	Enquiries may be emailed to distance@lshtm.ac.uk .